

## ARKEIA SOFTWARE CUSTOMER SNAPSHOT



### Quick Take

#### Infrastructure

- 1 Backup Server
- 30 Linux & Windows Server Agents
- 2 MicrosoftSQL Agents
- 1 MySQL Agent
- 1 Disk-to-Disk-to-Tape License
- 2 LTO-4 Tape Libraries

#### Key Results

- Seamless restores resulting in zero data loss
- Single solution across a heterogeneous environment
- User controlled restores via the WebUI

*“Microjuris.com relies on Arkeia for speedy restores”*

## Microjuris.com Selects Arkeia Network Backup over EMC NetWorker and Symantec NetBackup for Fast, Reliable Data Protection

### Background

Microjuris.com is one of the top fully-digital Legal Publishing and Research firms in Latin America. With roughly 200 employees and offices in San Juan, Buenos Aires, Santiago and Caracas, Microjuris.com offers integrated value-added legal research tools and social network/mobile premium experience to thousands of paid subscription customers throughout the US and Latin America. Microjuris.com intelligently integrates huge amounts of digital legal documents and a top-of-the-industry search engine with mass and professional social networks to strengthen customer loyalty and foster high-value content creation.

### Challenges

As a fast growing company providing large volumes of specialized legal content online, Microjuris.com’s most important asset is data. With offices in Chile, Argentina, Venezuela, and Puerto Rico each using its own backup solutions developed in-house, Microjuris.com faced daily data loss, slow backups, and unreliable restores. They needed to centralize management of all remote locations and reduce any instances of data loss immediately.

Microjuris.com also required a single backup solution that could manage both their Linux (SLES 10, SLES 11, RedHat variants) and Windows (Windows NT, 2000, 2003) environments.

### Solution

After evaluating EMC NetWorker, Symantec NetBackup, and Arkeia Network Backup, Microjuris.com selected Arkeia as the best solution. “Arkeia was the most robust, compatible, and flexible software we tested and it was the only one to include bare-metal restore on our most important servers,” explains Miguel Quintana, Datacenter Administrator at Microjuris.com. Microjuris.com deploys 200 computers across 4 office locations that are now centrally managed from one location.

Microjuris.com deployed Arkeia Network Backup v8.2 with 30 Linux and Windows file agents, two Microsoft SQL Server agents, and one MySQL agent. They perform backups to disk with Arkeia’s multi-flow technology and then replicate backup sets to two LTO-4 tape libraries. Microjuris.com selected Arkeia’s Silver-level technical support.

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### Benefits

Arkeia Network Backup was able to provide a single solution for their heterogeneous environment.

Microjuris.com cites Arkeia's easy-to-use web based interface as a key component to their remote data-management strategy. "Each IT center has control over their data using the Arkeia web-based interface and at the same time Microjuris.com headquarters can still ensure a unified data protection solution," said Quintana.

"Every restore job went fast and without a glitch." Arkeia Network Backup was also the only product to run seamlessly on their Linux-based custom NAS/SAN solution. Quintana explains, "Human error is part of day to day operations; Microjuris.com relies on Arkeia for speedy restores." Since deploying Arkeia Network Backup, Microjuris.com has not faced any data loss.

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*"Every restore job went fast and without a glitch"*

### About Arkeia Software

Arkeia Software delivers fast, easy-to-use, and affordable solutions for data backup and disaster recovery. The award-winning Arkeia Network Backup Suite is designed for mid-sized organizations and safeguards more than 100,000 networks for 7,000 customers in 70 countries. Arkeia's integrated solution is ideal for the consolidation of disparate backup products. We protect all major virtual platforms including VMware, Hyper-V, and XenServer—and over 200 physical platforms including AIX, BSD, HP-UX, Linux, Mac OS, Netware, Solaris, and

Windows. Arkeia delivers software and both virtual and hardware appliances, backing up data to disk, tape, and the cloud. We provide bare-metal disaster recovery, LAN/WAN replication of backup sets, and numerous hot backup agents. Arkeia's unique source-side progressive deduplication technology reduces storage requirements and accelerates backups, especially of virtual environments. Arkeia shipped the industry's first network backup solution for Linux in 1999 and is headquartered in San Diego, California.



Arkeia Software, Headquarters  
San Diego, Calif., United States  
+1 760 431 1319  
[www.arkeia.com/en](http://www.arkeia.com/en)

Arkeia Software, EMEA  
Paris, France  
+33 148 10 89 89  
[www.arkeia.com/fr](http://www.arkeia.com/fr)

Arkeia Software, Latin America  
Sao Paulo, Brazil  
+55 11 2847-4912  
[www.arkeia.com/pt](http://www.arkeia.com/pt)

Arkeia Software, DACH  
Berlin, Germany  
+49 (0)30 81 30 27 45  
[www.arkeia.com/de](http://www.arkeia.com/de)